

Managing for Accountability and Performance

You are invited

TO THE PUBLIC SECTOR PERFORMANCE CONFERENCE 2005

A conference for middle managers, program analysts, budget analysts, performance consultants, project managers and others who support performance improvement efforts.

DATE:

November 1, 2005

At the SeaTac Doubletree Inn

FEATURES:



Governor Christine Gregoire

The governor will share her perspectives on leadership and accountability in government.



Charles O. Rossotti

Rossotti will discuss his role as the commissioner of the IRS from 1997 to 2002. He has just released his book, *Many Unhappy Returns*, about his experience transforming the IRS into a more citizen-focused organization.



Marcus Nicolls

Nicolls' presentation will focus on achieving desired results by increasing individual and team ownership and accountability at all levels of the organization.

PRESENTERS WILL ADDRESS:

- Measuring what matters
- Developing a portfolio of measures
- Using the logic model to link resources to results
- Using data to drive resource allocation decisions
- Budgeting for performance
- Using charts, maps and graphs to analyze performance
- Using statistical and non-statistical tools to improve performance
- Establishing performance targets
- Benchmarking for performance
- Presenting performance information to decision makers
- Implementing the Governor's GMAP program
- Confronting performance issues - the leader's role



Cost: \$195 per person

Registration: Available online at

<http://hr.dop.wa.gov/training/index.asp>

**Register
Today!**